

Terms and Conditions – Twerkmama Studio

1. Introduction

Welcome to Twerkmama. By booking a workshop or class with us, you agree to abide by the following terms and conditions. Please read them carefully.

2. Booking and Payment

- All bookings must be made in advance through our website or contact form.
- Payment is required at the time of booking. We accept credit and debit cards. Payconiq and cash payments.
- Prices are subject to change, but rates at the time of booking will be honored.

3. Cancellations and Refunds

- **Weekly Classes:** Cancellations made more than 10 hours in advance will receive a full refund. Cancellations made less than 10 hours in advance are non-refundable. For organizational reasons, please cancel your class if you cannot attend, even if it is less than 10 hours in advance.
- **Workshops and Special Classes:** These may not be refundable. Please check the specific event details for refund policies.
- Twerkmama reserves the right to cancel or reschedule classes due to unforeseen circumstances. In such cases, participants will be offered a full refund or the option to reschedule.

4. Credits Usage

- **Introduction Credits:** Can only be used for introduction classes.
- **Class-Pass Credits:** Can be used for all classes except for workshops, introduction classes, and private classes.
- **Expired Credits:** Cannot be used or extended. The only exception is for long-term absences due to injury or illness with a doctor's certificate.
- **Personal Use:** Credits are personal and cannot be sold or exchanged.

5. Sports Insurance

- You have the possibility to become a member of Danssport Vlaanderen for € 10. This membership includes sports insurance for Twerkmama members and is valid from September 1st to August 31st.
- Twerkmama is not responsible for any injuries sustained during the class.

6. Code of Conduct

- Respect for instructors and fellow participants is mandatory.
- Any disruptive or inappropriate behavior will result in immediate removal from the class without a refund.

7. Privacy Policy

- Personal information collected during the booking process will be used solely for class-related communications.
- Twerkmama will not share your personal information with third parties without your

consent.

8. Changes to Terms and Conditions

- Twerkmama reserves the right to modify these terms and conditions at any time. Changes will be communicated to participants via email or our website.

9. Contact Information

For any questions or concerns, please contact us at manoe@twerkmama.com.